



## Agenda

**Rider Experience and Operations Committee Meeting**  
**Thursday, June 4, 2026**  
**1:00 p.m. to 3:00 p.m.**

Ruth Fisher Boardroom  
Union Station  
401 S. Jackson St.  
Seattle, WA

### Hybrid Meeting – In person and Video/Telephone Conference

To participate in the meeting via video conference: <https://soundtransit-org.zoom.us/j/83109560734?pwd=tsUSznThflBb4ckGIWHSKYgghzVy35.1>.

To participate in the meeting via telephone conference: Call 253-215-8782 or 253-205-0468, then enter Webinar ID: 831 0956 0734, followed by the “#” key.

### Ed Prince, Committee Vice Chair, Presiding

1. **Call to order**
2. **Roll call of members**
3. **Report of the Chair**
4. **CEO report**
5. **Public comment**

*The committee is accepting public comment on today’s agenda items and on topics within the committee’s purview in the following formats:*

**Written public comment:** Written comments can be submitted electronically via [meetingcomments@soundtransit.org](mailto:meetingcomments@soundtransit.org). Written comments received up to one hour before the meeting will be provided to Board members electronically during the meeting, comments received after that deadline will be provided to Board members after the meeting.

**In person public comment:** Individuals who would like to provide in person public comment must sign up in the Ruth Fisher Boardroom before the meeting begins. The sign-up sheet is available 30 minutes before the scheduled meeting start time.

**Virtual public comment:** Individuals who would like to provide live virtual public comment via phone or computer must [sign-up in advance on the virtual sign-up sheet](#). The virtual sign-up sheet is open from 8:00am until 5 minutes before the scheduled meeting start time.

#### COMMITTEE CHAIR

**Kristina Walker**  
*Tacoma Councilmember*

#### VICE CHAIR

**Ed Prince**  
*Renton Councilmember*

#### BOARD MEMBERS

**Claudia Balducci**  
*King County Councilmember*

**Steffanie Fain**  
*King County Councilmember*

**Hunter George**  
*Fircrest Councilmember*

**Teresa Mosqueda**  
*King County Councilmember*

**David Parshall**  
*Lynnwood Councilmember*

**Peter von Reichbauer**  
*King County Councilmember*

#### CHIEF EXECUTIVE OFFICER

**Dow Constantine**

6. **Business items**

For Committee Final Action

A. **Minutes:** May 7, 2026, Rider Experience and Operations Committee Meeting

7. **Reports to the Committee**

- At-Grade Crossing Program Update
- Resiliency Effort Update
- 2026 World Cup Update
- REO Metrics – Headway Adherence

8. **Executive Session** (if needed)

9. **Other Business**

10. **Next meeting:**

Thursday, July 2, 2026

1:00 p.m. to 3:00 p.m.

Ruth Fisher Boardroom and virtually via Zoom

11. **Adjourn**